



# Volunteer Seasonal Museum Guide

## Role description

**Volunteer role:** Seasonal Museum Guide

Help to create a memorable and educational visitor experience at the Scottish Fisheries Museum Trust, by engaging visitors around the Museum with the history of the Scottish fishing industry. You will develop an understanding of and enthusiasm for the history of the Museum and its collections, as well as customer service and interpersonal skills.

**Location:** The Scottish Fisheries Museum

**Supervisor:** Learning and Engagement Officer

### About the museum:

Founded in the old fishing town of Anstruther, Fife, the Scottish Fisheries Museum Trust first opened on the 4<sup>th</sup> of July 1969. This area has long been associated with the fishing industry, and the Museum explores the history and heritage of the boats, the fish, and the folk. The Recognised Collections explain the development and variety of vessels and fishing methods used for different species of fish throughout history around the coast and islands of Scotland. The displays also illustrate the working and domestic lives of the fishermen, fisherlasses, and children who all contributed to the fishing industry.

### About the role:

We are looking for friendly, enthusiastic people who will be able to bring the history of the Scottish Fisheries Museum and Museum collections to life. There are two roles available:

#### Static Guide

Our Static Guides will be trained to act as guides of specific galleries in the Museum for our visitors and to answer any questions they may have about them.

Static guides will be present at pre-advertised times over the summer season to add to general visitors' experience and enjoyment of the museum.



## Tour Guide

Tour Guides will be trained to give full Museum tours for pre-booked groups. Wherever possible, guides will be matched with the age group they feel most comfortable with. Please note that a full Museum tour may require standing and walking for up to 2 hours.

All volunteers will be given relevant training and supported in these activities by the Learning and Engagement Officer.

### **The key tasks will include:**

- Learning about the history of the Scottish Fisheries Museum and its collections on display.
- Communicating with members of the public – making visitors feel welcome and providing them with information on the galleries and answering their questions in a helpful and friendly way.
- Supporting the Museum staff in acting as a point of welcome for all visitors to the Scottish Fisheries Museum.
- Assisting the Museum staff in safeguarding the security of visitors, staff, volunteers, and Museum collections, and reporting any hazards, near misses and incidents.
- Adhering to the Scottish Fisheries Museum Trust's policies and to standards of best practice.

### **Hours and timeframe:**

- Minimum two hours per fortnight on average
- Seasonal – during our summer opening hours
- Availability at weekends is preferred for Static Guides, and flexible hours for Tour Guides depending on demand for pre-booked group tours

### **The role requires:**

- An interest in history
- An interest in working with members of the public
- The ability to talk to everyone from all walks of life
- Remembering facts and communicating information in an interesting way.

We encourage applicants from all backgrounds, including those facing barriers to employment, people living with disabilities and with additional support needs, people from BAME backgrounds, refugees, and those who identify as LGBTQI+.

**Support/training:**

Volunteers will be given an induction and training for all aspects of the role by the Scottish Fisheries Museum Team. They will be supported in their role by the Learning and Engagement Officer as a key point of contact.

**Application process:**

The application process will involve the completion of our Volunteer Application Form, on which you should indicate which role you are interested in (or both), followed by an informal chat with the Learning and Engagement Officer.

For further information about the role please contact Kathy Donaldson, Learning and Engagement Officer on 01333 310628 or [kathy@scotfishmuseum.org](mailto:kathy@scotfishmuseum.org)